

## UniversityTickets Terms and Conditions

### Privacy Policy

UniversityTickets is committed to protecting the privacy of our clients. We may collect personally identifiable information, such as name, address, email address, phone number, and payment information. The information collected is for the sole purpose of completing the sale of ticket purchases and is not shared or sold to third parties unless otherwise compelled by law.

### Security Policy

UniversityTickets uses high quality, securely compliant software and encrypts personal information for an added layer of security. We are committed to regular maintenance of our firewalls and compliance certifications to assure the highest possible safeguards are in place.

### Refund Policy

All purchases are final. Money for the purchase of tickets may not be refunded, except on rare occasions when cancellation of an event occurs. In the event an event is cancelled, the patron may choose to receive a refund or have the tickets applied to another event. Refunds in this case will be processed within five (5) days of the event being cancelled.

### Shipping Policy

If a patron chooses to have their tickets mailed to them they will be shipped via United States Postal Service within two (2) days of the order being placed.